



## INFORMATION SHEET 10

# **EMERGENCIES**

For all emergencies requiring the Police, Fire Service or Ambulance Service you must always ring **999**.

Listed below are some of the main numbers for other emergencies:

### **Adult Social Care**

Can be contacted on 0845 644 4314 on weekdays between 8am-6pm. Out of these hours and at weekends, the emergency telephone number is 0161 718 2118.

### **Care Call**

Provides a 24 hour monitoring and emergency response service for older or vulnerable residents of Stockport who are registered for the service. For more details and to register, telephone 0161 474 4321.

### **Carers Emergency Alert Card**

This is for carers who have registered with the scheme. In an emergency when a carer is unable to return to the caring role, one telephone call will initiate previously agreed procedures. For more details contact Signpost on 0161 456 2808 or contact the service direct on 0161 476 4224.

### **Dentist**

Patients registered with a dentist should telephone the usual number for the surgery. If the dentist is not available, at weekends or Bank Holidays for example, the call will be diverted to the duty dentist.

### **Doctor**

You should first call the surgery with which you are registered. If your own doctor is not available, the call will be diverted to the duty doctor.

## **Pharmacy**

If the doctor has marked a prescription as 'urgent' and no pharmacy is open, contact the Police who will arrange for a pharmacist to dispense the prescription. Use the non-emergency number 0161 872 5050 and ask for your local police station.

## **Stockport Council Emergencies**

The following numbers are the first point of contact in relation to any emergency where an immediate response from the Council is necessary. These include:

- Highway repairs and maintenance
- Public lighting and traffic signals
- Cleansing
- Environmental health
- Emergency response to minor or major incidents

Office Hours 0161 480 4949

Out of Hours Emergencies 0161 477 2626

Streetscene 0800 068 4996

## **Utilities Emergencies**

Gas 0800 111 999

Electricity 0800 195 4141

Water 0800 33 00 33

## **I.C.E. (In case of emergency)**

This is a way of storing emergency contact numbers on your mobile phone in case something happens to you. The emergency services will look at your mobile phone and key in 'I.C.E' and they can then contact your chosen emergency contact.

Under 'new contacts', key in 'I.C.E' then the telephone number of the person you would like to be contacted in an emergency. If you have more than one person to contact, you can key in I.C.E.1 and I.C.E.2 and so on, with a new contact number for each entry.

The idea was thought up by the Ambulance Services.

## **GMAS Inform Scheme**

This is a free service run by Greater Manchester Ambulance Service. You can register anyone with a disability or illness on to their computer system. When you have to call an ambulance, the computer recognises that you are registered to the scheme , enabling rapid access to emergency medical care at the callers residence. The application forms are available from Signpost Stockport, by telephoning 0161 456 2808.